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8	UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF WASHINGTON AT SEATTLE	
10	MICHAEL HIGHT and MICHAEL AUGUSTINE, on behalf of themselves and all	NO.
11	others similarly situated,	COMPLAINT – CLASS ACTION FOR
12	Plaintiffs,	DAMAGES, INJUNCTIVE RELIEF AND RESTITUTION
13	V.	JURY DEMAND
14	IKO MANUFACTURING, INC., a Delaware corporation; IKO INDUSTRIES, LTD., a	JUNI DEMAND
15	Canadian corporation; IKO SALES, LTD., a Canadian corporation; IKO PACIFIC, INC., a	
16	Washington corporation; and IKO CHICAGO, INC., an Illinois corporation,	
17	Defendants.	
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19	I. INTRODU	UCTION
20	1.1 Plaintiffs, Michael Hight and Michael Augustine (hereinafter Plaintiffs), bring	
21	this action on their behalf and on behalf of all similarly situated individuals and entities who	
22	own or owned homes, residences, buildings or other structures on which asphalt roofing	
23	shingles manufactured and distributed under various trade names by IKO Manufacturing, Inc.,	
24	IKO Industries, Ltd., IKO Sales, Ltd., IKO Pacific, Inc., or IKO Chicago, Inc. (collectively	
25	"IKO" or "Defendant") were installed (the "Class").	
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	COMPLAINT – CLASS ACTION FOR DAMAGES,	TOUSLEY BRAIN STEPHENS PLLC

1	1.2 The asphalt shing
2	defectively designed and manuf
3	property of Plaintiffs and memb
4	sooner than reasonably expected
5	1.3 Plaintiffs seek to
6	damage to their property and re
7	their defective roofs.
8	
9	A. Plaintiffs
10	2.1 Plaintiff Michael
11	Matterhorn Drive, Bluffton, Oh
12	Shingles in approximately 1998
13	approximately 2009 when he no
14	reasonable way to discover the
15	Complaint. Hight complained to
16	2.2 Plaintiff Michael
17	address of 44 Louise Street, Joh
18	in approximately 1996. He first
19	approximately 2008 when he no
20	places all the aggregate was cor
21	was worn out in its entirety. At
22	were defective until shortly before
23	IKO refused to provide him cor
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1.2	The asphalt shingles manufactured and sold by IKO (the "Shingles"), are
defectivel	y designed and manufactured such that they fail prematurely causing damage to the
property o	of Plaintiffs and members of the Class and forcing them to repair or replace their roofs
sooner tha	in reasonably expected.

1.3 Plaintiffs seek to recover, for themselves and the Class, the costs of repairing the lamage to their property and replacing their roofs, or injunctive relief forcing IKO to replace their defective roofs.

II. PARTIES

- 2.1 Plaintiff Michael Hight is a citizen of Bluffton, Ohio with an address of 107 Matterhorn Drive, Bluffton, Ohio, 45817. Mr. Hight purchased a new home outfitted with IKO Shingles in approximately 1998. He first became aware of the problem with his shingles in approximately 2009 when he noticed his shingles cracking and otherwise failing. He had no reasonable way to discover the Shingles were defective until shortly before filing this Complaint. Hight complained to IKO but IKO refused to provide him any relief.
- 2.2 Plaintiff Michael Augustine is a citizen of Johnson City, New York with an address of 44 Louise Street, Johnson City, NY 13780. Mr. Augustine purchased IKO Shingles in approximately 1996. He first became aware of the problem with his shingles in approximately 2008 when he notice many of the shingles had curled or buckled and in some places all the aggregate was completely gone. A roofing contractor advised Augustine the roof was worn out in its entirety. Augustine had no reasonable way to discover that the Shingles were defective until shortly before filing this Complaint. Augustine complained to IKO but IKO refused to provide him complete relief.

B. Defendants

- 2.3 Defendant IKO Manufacturing, Inc. is a Delaware corporation with significant business operations in Sumas, Whatcom County, Washington, where it conducts business as IKO Pacific, Inc.
- 2.4 Defendant IKO Industries, Ltd. is a leading North American manufacturer and distributor of roofing materials and the parent company of Defendant IKO Manufacturing. IKO Industries, Ltd. is the owner of several patents that may apply to the Shingles manufactured by IKO Manufacturing. The company operates manufacturing plants in the United States, Canada, and Europe.
- 2.5 Defendant IKO Sales, Ltd. is a leading North American manufacturer and distributor of roofing materials and the parent company of Defendants IKO Manufacturing and IKO Industries, Ltd. The company owns and operates manufacturing plants in the United States, Canada, and Europe.
- 2.6 Defendant IKO Pacific, Inc. is a Washington corporation with significant business operations located in Sumas, Washington. IKO Pacific, Inc. manufactures, distributes, and sells Shingles throughout the United States, including Washington State.
- 2.7 Defendant IKO Chicago, Inc. is an Illinois corporation with significant business operations located in Kankakee, Illinois. IKO Chicago, Inc. manufactures, distributes, and sells Shingles throughout the United States, including Washington State.

III. JURISDICTION AND VENUE

- 3.1 This is a proposed nationwide class action. Jurisdiction is proper in this Court pursuant to 28 U.S.C. § 1332(d) because the vast majority of class members are citizens of a state different from the home state of Defendant, and, on information and belief, the aggregate claims of individual class members exceed \$5,000,000, exclusive of interest and costs.
- 3.2 Venue is proper in this district pursuant to 28 U.S.C. § 1391(a) and (c) because IKO has a manufacturing facility in Whatcom County Washington, IKO has established sufficient contacts through its marketing and selling the Shingles in this district to subject it to

personal jurisdiction in this district and a substantial part of the events or omissions giving rise to these claims occurred in this district.

IV. APPLICABLE LAW

- 4.1 Plaintiffs bring this action under Washington law and the similar consumer protection laws of the forty-nine other states and the District of Columbia.
- 4.2 No enforceable choice-of-law agreement governs here or compels the application of different states' laws.
- 4.3 The proposed class includes individuals and entities who own IKO Shingles and who reside in states that, on information and belief, comprise a significant percentage of IKO's sales nationwide. A common nucleus of factual and legal issues dominates this litigation. Although some Class members may possess slightly differing remedies based on state statutory or common law, the claims asserted by the Plaintiff are predicated on the same core facts and legal claims with substantially the same relevant elements. To the extent distinct remedies may exist, they are local variants of a generally homogenous collection of causes which include actionable misrepresentation, unjust enrichment, and breach of express warranty.
- 4.4 Washington has the most significant relationship with the parties and to the events and occurrences that form the basis of the litigation. IKO manufactures its product in Washington and distributes its product in Washington. On information and belief, thousands of Washington residents have purchased and own IKO Shingles that have experienced or will experience the Defects.
- 4.5 Washington's interest in this action, which seeks to protect the rights and interests of Washington and other U.S. residents doing business in Washington, is greater than any other state.
- 4.6 Application of Washington law is neither arbitrary nor fundamentally unfair, because Washington has significant contacts and a significant aggregation of contacts that create a state interest in this litigation.

1 V. FACTUAL ALLEGATIONS 2 5.1 IKO designs and manufactures asphalt roofing shingles. One of its major 3 manufacturing facilities is located in Sumas, Washington. 4 5.2 IKO markets and sells the Shingles to tens of thousands of consumers 5 throughout the United States under various brands and product names. 6 5.3 IKO markets and warrants all the Shingles, which are composed of asphalt, 7 natural fibers, filler and mineral granules as durable, and as offering long-lasting protection for 8 a specified life ranging from 25 to 50 years, or in some cases, for a lifetime. 9 5.4 IKO's sales brochures state the Shingles are, among other things, "[t]ime-tested 10 and true" and "an excellent choice for exceptional roofing value." 11 5.5 It describes its warranty as "IRON CLAD" and claims it is "Setting the 12 Standard" for "quality, durability, and innovation." 13 5.6 But IKO's Shingles have not lived up to that promise. 14 5.7 All of IKO's Shingles are uniformly defective such that Plaintiffs' and Class 15 members' Shingles are failing before the time periods advertised, marketed, and guaranteed by 16 IKO. 17 IKO did not adequately design, formulate, and test its Shingles before 5.8 18 warranting, advertising, and selling them as durable and suitable for use as an exterior roofing 19 product. 20 5.9 IKO knew or reasonably should have known the Shingles are defective as 21 manufactured such that they fail prematurely due to moisture invasion. The Shingles crack, 22 curl, blister deteriorate, blowing off roofs and otherwise do not perform in accordance with the 23 reasonable expectations of consumers that such products be durable and suitable for use as a 24 roofing products. 25 5.10 As a result of these failures, Plaintiffs and the Class have suffered actual 26 damages in that the shingles on their homes, buildings, and other structures have and will 27

continue to fail prematurely, resulting in damage to the underlying roof and housing structure and requiring them to expend thousands of dollars to repair the damage associated with the incorporation of the Shingles into their homes, buildings, and other structures, and to prevent such damage from continuing.

- 5.11 Damage caused by the defective Shingles has included, but is not limited to: damage to underlying felt, damage to structural roof components, damage to plaster and sheetrock, and damage to walls, ceiling, and structural components.
- 5.12 Despite receiving a litary of complaints from consumers, such as Plaintiffs and other members of the Class, IKO has refused to convey effective notice to consumers about the defects, and refused to repair defective roofs fully or repair the property damaged by the premature failure of its product.
- 5.13 Even if IKO responds to a compliant its warranty is woefully inadequate under these circumstances in that it limits Plaintiffs' and Class members' recovery to replacement costs of individual Shingles piece by piece and excludes costs of labor to replace to the Shingles.
- 5.14 Because of the relatively small size of the typical individual Class member's claims, and because most homeowners or property owners have only modest resources, it is unlikely that individual Class members could afford to seek recovery against IKO on their own. This is especially true in light of the sizes and resources of IKO. A class action is, therefore, the only reasonable means by which Class members can obtain relief from IKO.

VI. TOLLING

- 6.1 Because the defects in the Shingles are latent and not detectable until manifestation, Plaintiffs and the Class members were not reasonably able to discover their Shingles were defective until after installation, despite their exercise of due diligence.
- 6.2 IKO knew the Shingles were defective prior to the time of sale, and concealed that material information from Plaintiff and all consumers.

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6.3 As such, any applicable statutes of limitation have been tolled by IKO's concealment of material facts and IKO is estopped from relying on any such statutes of limitation.

VII. CLASS ACTION ALLEGATIONS

7.1 This action is brought and may be maintained as a class action pursuant to Federal Rule of Civil Procedure 23, and case law thereunder, on behalf of Plaintiffs and all others similarly situated, with the Class defined as follows:

All individuals and entities that have owned, own, or acquired homes, residences, buildings or other structures physically located in the United States, on which IKO Shingles are or have been installed since 1979. IKO Shingles are defined to include without limitation all asphalt shingles manufactured or distributed by Defendants. Excluded from the Class are Defendant, any entity in which Defendant has a controlling interest or which has a controlling interest of Defendant, and Defendant's legal representatives, assigns and successors. Also excluded are the judge to whom this case is assigned and any member of the judge's immediate family.

- 7.2 Plaintiffs reserve the right to re-define the Class prior to class certification.
- 7.3 While the precise number of Class members is unknown to Plaintiffs, on information and belief, Plaintiffs believe the number is well in excess of 1,000 and the Class could include thousands such that joinder is impracticable. Disposition of these claims in single class action will provide substantial benefits to all parties and the Court.
- 7.4 The claims of the representative Plaintiffs are typical of the claims of the Class in that the representative Plaintiffs, and all Class members, own homes, residences, or other structures on which defective Shingles manufactured by IKO have been installed. Those Shingles have failed, and will continue to fail, prematurely. The representative Plaintiffs, like all Class members, have been damaged by IKO's conduct in that they have incurred or will incur the costs of repairing or replacing their roofs and repairing the additional property damaged by the Shingles' premature failure. Furthermore, the factual bases of IKO's conduct

1	is common to all Class members and represents a common thread of deliberate, fraudulent and	
2	negligent misconduct resulting in injury to all members of the Class.	
3	7.5 There are numerous questions of law and fact common to Plaintiffs and the	
4	Class. Those questions predominate over any questions that may affect individual Class	
5	members, and include the following:	
6	7.5.1 Whether IKO Shingles are defective in that they fail prematurely and are	
7	not suitable for use as an exterior roofing product for the length of time advertised, marketed	
8	and warranted;	
9	7.5.2 Whether the Shingles are defectively designed or manufactured.	
10	7.5.3 Whether IKO knew or should have known of the defective nature of the	
11	Shingles;	
12	7.5.4 Whether the Shingles failed to perform in accordance with the	
13	reasonable expectations of ordinary consumers;	
14	7.5.5 Whether the risks of the Shingle's failure outweigh the benefits, if any,	
15	of its design;	
16	7.5.6 Whether IKO properly warned consumers about the danger of premature	
17	failure;	
18	7.5.7 Whether the Shingles fail to perform as advertised and warranted;	
19	7.5.8 Whether IKO's conduct in marketing and selling its Shingles was unfair	
20	and deceptive.	
21	7.5.9 Whether Plaintiffs and the Class are entitled to compensatory, exemplary	
22	and statutory damages, and the amount of such damages; and	
23	7.5.10 Whether IKO should be declared financially responsible for notifying all	
24	Class members about their defective Shingles and for all damages associated with the	
25	incorporation of such Shingles into Class members' homes, residences, buildings, and other	
26	structures.	
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- 7.6 Plaintiffs will fairly and adequately protect the interests of the Class. Plaintiffs have retained counsel with substantial experience in prosecuting statewide, multistate and national consumer class actions, actions involving defective products, and specifically, actions involving defective construction materials. Plaintiffs and their counsel are committed to prosecuting this action vigorously on behalf of the Class they represent, and have the financial resources to do so. Neither Plaintiffs nor their counsel have any interest adverse to those of the Class.
- 7.7 Plaintiffs and the members of the Class have suffered and will continue to suffer harm and damages as a result of IKO's conduct. A class action is superior to other available methods for the fair and efficient adjudication of the controversy. Absent a class action, the vast majority of the Class members likely would find the cost of litigating their claims to be prohibitive, and would have no effective remedy at law. Because of the relatively small size of the individual Class member's claims, it is likely that only a few Class members could afford to seek legal redress for IKO's conduct. Further, the cost of litigation could well equal or exceed any recovery.
- 7.8 Absent a class action, Class members will continue to incur damages without remedy. Class treatment of common questions of law and fact would also be superior to multiple individual actions or piecemeal litigation, in that class treatment would conserve the resources of the courts and the litigants, and will promote consistency and efficiency of adjudication.

VIII. FIRST CLAIM FOR RELIEF (Actionable Misrepresentation)

- 8.1 Plaintiffs incorporate by reference each of the allegations contained in the proceeding paragraphs of this Complaint.
- 8.2 IKO knew or should have known that its Shingles were defectively designed and/or manufactured, would fail prematurely, were not suitable for their intended use, and otherwise were not as warranted and represented.

- IKO fraudulently, negligently, or recklessly concealed from or failed to disclose 8.3 to Plaintiffs and the Class the defective nature of its Shingles.
- 8.4 IKO had a duty to Plaintiffs and the Class to disclose the defective nature of its Shingles because: (1) IKO was in a superior position to know the true facts about the design and manufacturing defects in its Shingles because the design and manufacturing defects are latent and would not appear until well after installation; (2) IKO made partial disclosures about the quality of its Shingles without revealing their true defective nature; and (3) IKO actively concealed the defective nature of its Shingles from Plaintiffs and the Class.
- 8.5 The facts concealed or not disclosed by IKO to Plaintiffs and the Class are material facts in that a reasonable person would have considered those facts to be important in deciding whether or not to purchase IKO's Shingles. Had Plaintiffs and the Class known the defective nature of IKO's Shingles, they would not have purchased them or would have paid less for them.
- 8.6 IKO intentionally, recklessly, or negligently concealed or failed to disclose the true nature of the design and manufacturing defects in its Shingles for the purpose of inducing Plaintiffs and the Class to act thereon, and Plaintiffs and the Class justifiably relied to their detriment upon the truth and completeness of IKO's representations about its Shingles. This is evidenced by Plaintiffs' and Class members' purchase of IKO Shingles.
- 8.7 IKO continued to conceal the defective nature of its Shingles even after members of the Class began to report problems. Indeed, IKO continues to cover up and conceal the true nature of the problem.
- 8.8 As a direct and proximate cause of IKO's misconduct, Plaintiffs and the Class have suffered actual damages in that (1) their roofs constructed with IKO Shingles have failed and will continue to fail prematurely, requiring them to expend money to repair or replace their roofs and repair damage to their underlying property.

8.9 As a result of IKO's misconduct, Plaintiffs and the Class are entitled to compensatory damages, attorneys' fees, costs, and interest thereon.

IX. SECOND CLAIM FOR RELIEF (Violation of Washington's Products Liability Act, RCW 7.72 et seq.)

- 9.1 Plaintiffs incorporate by reference, each of the allegations contained in the preceding paragraphs of this Complaint.
- 9.2 IKO is a product manufacturer and seller within the meaning of Washington's Products Liability Act (the "PLA").
- 9.3 The Shingles manufactured and sold by IKO are a product within the meaning of the PLA.
- 9.4 The Shingles were expected to and did reach Plaintiffs and the Class without substantial change to the condition in which they were manufactured and sold by IKO
- 9.5 The Shingles installed on Plaintiffs homes and the homes and structures of the Class, are not reasonably safe as designed in that the Shingles fail prematurely and are not suitable for use as a roofing product to the extent contemplated by an ordinary consumer.
- 9.6 At the time of manufacture, the risk that the Shingles would cause Plaintiffs and the Class harm, and the seriousness of those harms, was greater than IKO's cost to design and manufacture a product that would prevent those harms. Alternative shingle designs, as well as other products, were available that would serve the same purpose as the Shingles for a comparable cost.
- 9.7 Both at the time of manufacture and after the Shingles were distributed and sold, the likelihood that the Shingles would cause Plaintiffs' harm or similar harms, and the seriousness of those harms, rendered the warnings and instructions of IKO inadequate. IKO could have provided warnings and instructions that would have been adequate.
- 9.8 IKO expressly warranted that the Shingles would be free of manufacturing defects and perform for a specified life. This warranty related to material facts and was part of the basis of the bargain between IKO and Plaintiffs and the Class. IKO breached these express

warranties by selling a product that was defectively designed and manufactured, would fail prematurely, was not suitable for use as a roofing product, and was otherwise not as warranted.

- 9.9 As a direct and proximate result of IKO's conduct Plaintiffs' and the Class own structures with roofs that prematurely fail causing damage to the underlayment of Plaintiffs' and Class members' homes and other structures and other property as well.
- 9.10 As a direct and proximate result of IKO's conduct Plaintiffs and the Class have suffered actual damages in that they have incurred and will continue to incur expenses to diagnose, repair and replace their roofs and to repair damage to underlying roof elements, structures or interiors.
- 9.11 As a result of IKO's violations of the PLA, Plaintiffs and the Class are entitled to compensatory damages, attorneys' fees, costs and interest thereon.

X. THIRD CLAIM FOR RELIEF (Breach of Express Warranty)

- 10.1 Plaintiffs incorporate by reference each of the allegations contained in the preceding paragraph of this Complaint.
- 10.2 IKO marketed the Shingles with the intent that the Shingles would be purchased by Plaintiffs and members of the Class.
- 10.3 IKO expressly warranted that all of its Shingles would provide superior strength, durability, and wind and weather resistance, and would be free of manufacturing defects such that they would last 20 to 50 years, and in some cases, as long as a lifetime.
- 10.4 IKO's express warranties related to material facts and were part of the basis of the bargain Plaintiffs and members of the Class entered into when they purchased the Shingles.
- 10.5 IKO systematically breached its express warranties, in that the Shingles are defective as manufactured such that they are not durable and are destined to fail prematurely. The Shingles crack, split, curl, warp, discolor, delaminate, blow off, deteriorate prematurely, and otherwise do not perform as warranted.

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- 10.6 IKO has been on notice of its breach of express warranties though warranty claims previously made.
- 10.7 In addition, IKO has systematically denied or failed to pay in full the warranty claims.
- 10.8 As a direct result of the failure of the Shingles to perform as warranted,
 Plaintiffs and the Class have incurred and will continue to incur expenses to diagnose, repair
 and replace their roofs and to repair damage to underlying roof elements, structures or interiors.
- 10.9 Moreover, any contractual language contained in IKO's published warranties that attempts to disclaim express warranties or limit remedies is unconscionable, fails to conform to the requirements for limiting warranties on remedies under applicable law, causes the warranties to fail of their essential purpose, and is, thus, unconscionable and void.

XI. FOURTH CLAIM FOR RELIEF (Violation of Washington's Consumer Protection Act, RCW 19.86 et seq.)

- 11.1 Plaintiffs incorporate by reference each of the allegations contained in the preceding paragraphs of this Complaint.
- 11.2 IKO engaged in unfair or deceptive practices in violation of Washington's Consumer Protection Act Wash. Rev. Code § 19.86 *et seq.* (2008) (hereinafter, "CPA") when it (1) represented the Shingles were durable and free of defects when, at best, it lacked credible evidence to support those claims, and, at worst, knew the Shingles would fail prematurely, were not suitable for use as an exterior roofing product, and otherwise were not as warranted and represented by IKO; (2) failed to disclose to, or concealed from, consumers material facts about the defective nature of the Shingles; (3) failed to disclose its own knowledge of the defective nature of the Shingles; and (4) limited its warranty obligations in an unfair and unconscionable way in light of its failure to disclose the defective nature of the Shingles.
- 11.3 IKO either knew or should have known its Shingles were defective, would fail prematurely and were not as warranted and represented by Defendants.

1	12.3 IKO either knew or should have known that the payments rendered by Plaintiffs
2	and the Class were given and received with the expectation that the IKO Shingles would
3	perform as represented and warranted. For IKO to retain the benefit of the payments under
4	these circumstances is inequitable.
5	12.4 As a result of IKO's wrongful conduct, Plaintiffs and the Class are entitled to
6	restitution from, and institution of, a constructive trust disgorging all profits, benefits, and other
7	compensation obtained by IKO, plus attorneys' fees, costs, and interest thereon.
8	XIII. PRAYER FOR RELIEF
9	WHEREFORE, Plaintiffs, on behalf of themselves and all others similarly situated,
10	request the Court to enter judgment against IKO, as follows:
11	A. Enter an order certifying the proposed plaintiff Class, designating Plaintiffs as
12	the named representative of the Class, and designating the undersigned as Class Counsel;
13	B. Declare that IKO is financially responsible for notifying all Class members of
14	the problems with IKO products;
15	C. Enter an order enjoining IKO from further deceptive advertising, marketing,
16	distribution, and sales practices with respect to IKO products, and requiring IKO to remove and
17	replace Plaintiffs' and Class members' roofs with a suitable alternative roofing material of
18	Plaintiffs' and Class members' choosing;
19	D. Enter an award Plaintiffs and the Class compensatory, exemplary, and statutory
20	damages, including interest thereon, in an amount to be proven at trial;
21	E. Declare that IKO must disgorge, for the benefit of the Class, all or part of the ill
22	gotten profits it received from the sale of IKO materials, or order IKO to make full restitution
23	to Plaintiffs and the members of the Class;
24	F. Enter an award of attorneys' fees and costs, as allowed by law;
25	G. Enter an award of pre-judgment and post-judgment interest, as provided by law
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1	H. Grant Plaintiffs and the Class leave to amend the Complaint to conform to the	
2	evidence produced at trial; and	
3	I. Grant such other or further relief as may be appropriate under the circumstances.	
4	XIV. DEMAND FOR JURY TRIAL	
5	Pursuant to Fed. R. Civ. P. 38(b), Plaintiffs demand a trial by jury of any and all issues	
6	in this action so triable of right.	
7	DATED this 26th day of June, 2009.	
8	Tousley Brain Stephens PLLC	
9		
10	By: /s/ Kim D. Stephens, WSBA #11984	
11	Kim D. Stephens, WSBA #11984 Email: <u>kstephens@tousley.com</u>	
12	Nancy A. Pacharzina, WSBA #25946 Email: <u>npacharzina@tousley.com</u>	
13	1700 Seventh Avenue, Suite 2200 Seattle, Washington 98101	
14	Telephone: (206) 682-5600	
15	Facsimile: (206) 682-2992	
16	Clayton D. Halunen Shawn J. Wanta	
17	HALUNEN & ASSOCIATES	
18	1650 IDS Center 80 South Eighth Street	
19	Minneapolis, Minnesota 55402 Telephone: (612) 605-4098	
20	Facsimile: (612) 605-4099	
21	Charles Schaffer	
22	Arnold Levin Levin, Fishbein & Berman	
23	510 Walnut Street, Suite 500 Philadelphia, Pennsylvania 19106-3697	
24	Telephone: (215) 592-1500	
25	Facsimile: (215) 592-4663	
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1	Robert J. Shelquist
2	LOCKRIDGE, GRINDAL & NAUEN, P.L.L.P. 100 Washington Avenue South, Suite 2200
3	Minneapolis, Minnesota 55401 Telephone: (612) 339-6900
4	Facsimile: (612) 339-0981
5	Michael A. McShane
6	AUDET & PARTNERS, LLP 221 Main Street, Suite 1460
7	San Francisco, California 94105 Telephone: (415) 982-1776
8	Facsimile: (415) 576-1776
9	Attorneys for Plaintiffs
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